

Privacy Policy for Coachmind Consulting www.coachmind.net

Effective Date: 24/05/2024

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1. Introduction

Safeguarding personal data is paramount in the digital age. At www.coachmind.net, we uphold your privacy and protect your personal information. This Privacy Policy is designed to explain how we gather, use, disclose, and safeguard your personal data when you access and use our website. Your use of our website implies your consent to the practices detailed herein.

2. Information We Collect

2.1. Personal Information

We may collect personal information that you willingly provide when utilizing our services, including but not limited to:

Name: To personalise your experience.

Email Address: To communicate with you and send updates.

Postal Address: When necessary for specific services.

Phone Number: To contact you, if required.

Any other data: You may provide voluntarily, such as preferences or user-generated content.

This information might be collected during account registration, subscription to newsletters, or when you contact us.

2.2. Automatically Collected Information

When you access our website, certain information is automatically collected, including:

IP Address: For security and analytics.

Browser Type: To optimize your browsing experience.

Operating System: To ensure compatibility.

Referring URLs: To understand how you found our website.

Pages Visited: For site improvement and analytics.

This data helps us enhance our website and improve your user experience.

How We Use Your Information

3. We employ your data for various purposes, including:

3.1. Providing and Enhancing Services

We use your personal information to deliver the services you request and continually enhance your experience on our website.

3.2. Personalisation

We may personalize your website experience based on the data we collect to make your interactions more relevant and enjoyable.

3.3. Communication

Your contact information allows us to respond to your inquiries, provide updates, and engage with you when necessary.

3.4. Analytics and Security

We monitor and analyze usage patterns to bolster our website's functionality and security.

4. Data Security Measures

The security of your data is a top priority. We implement robust security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. These measures include encryption, access controls, and regular security assessments.

5. Sharing of Information

We do not sell, trade, or transfer your personal information to third parties without your consent. However, we may share your data with trusted service providers who assist us in operating our website, subject to strict confidentiality agreements.

6. Cookies and Tracking Technologies

Our website does not explicitly utilise cookies, as you cannot enter information. Pages related to the website, such as Calendly and Stripe, have their own Cookie Policies.

7. Your Rights

7.1. Access

You have the right to access the personal information we hold about you. Feel free to contact us for a copy of your data.

7.2. Correction

If you believe the personal information we hold about you is inaccurate or incomplete, you can request corrections.

7.3. Deletion

You can request the deletion of your personal information.

7.4. Objection

You have the right to object to the processing of your personal information for specific purposes, such as direct marketing.

7.5. Data Portability

You can request your personal information in a structured, commonly used, and machine-readable format.

8. Changes to this Privacy Policy

We may periodically update this Privacy Policy to reflect changes in our practices or for legal reasons. Significant changes will be communicated by posting the revised Privacy Policy on our website.

9. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or our data practices, please email coach@coachmind.net.

This Privacy Policy was last updated on 24/05/2024.